

Award-winning AI powering the modern healthcare system



avaamo

Meet our Healthcare workforce

Our Healthcare Agents learn from every patient interaction, adapt to evolving care needs, and enhance the entire patient journey with personalized, 24/7 support.



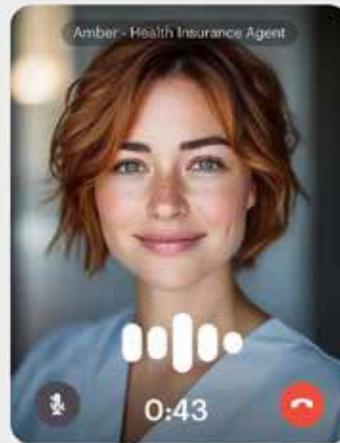
Ava
Appointment Scheduling

Ava handles clinic visits, follow-ups, and referrals at your preferred locations.



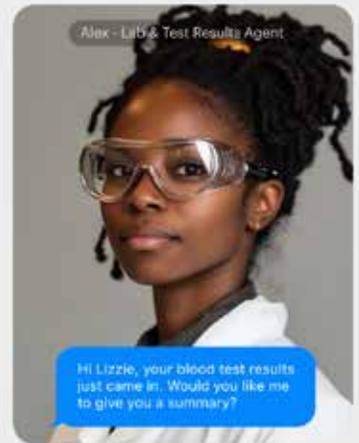
Aaron
Billing & Payments

Aaron processes charges, explains medical bills, helps set up payment plans



Amber
Health Insurance

Amber demystifies health coverage by explaining benefits and costs in simple terms,



Alex
Lab & Test Results

Alex securely accesses your lab reports, sends timely notifications, and breaks down medical terms



Dana
MyChart Support

Dana helps you access MyChart, recovers usernames and resets passwords.



Clara
Medication Management

Clara helps with prescription refills, drug information, and medication-related questions.



Cyrus
Symptom Check and Triage

Cyrus evaluates your symptoms and guides you to the right care,



Daphne
Medical Record Management

Daphne streamlines your medical records, tracks immunizations, manage allergies, etc.

In the age of healthcare AI, every health system will need intelligent agents

Our AI workforce delivers continuous, multilingual patient care with clinical intelligence – automating scheduling, care coordination, and patient communication so your staff can focus on what matters most: patient outcomes.

Autonomous

Independent, proactive, and able to execute complex clinical workflows without supervision – coordinating care, managing referrals, and handling patient communications while adhering to clinical protocols.

24/7 Learning

Avaamo's healthcare agents learn from every patient interaction, constantly improving clinical accuracy, care coordination, and patient communication to deliver better outcomes with each conversation.

Secure

No hallucinations. HIPAA-compliant architecture with rigorous clinical validation ensures accurate patient information and complete PHI protection at every interaction.

Epic Integrated

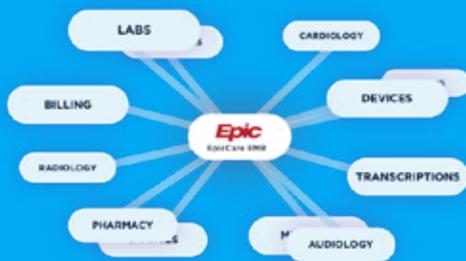
Seamless interactions across your entire healthcare ecosystem – from Epic EHR and scheduling systems to lab results and insurance verification.

Hyper-personalized

Builds on every patient conversation to deliver increasingly tailored experiences – from preferred appointment times to medication reminders to care plan adherence – treating every patient as an individual.

Scalable

Handle thousands of concurrent patient conversations, delivering consistent quality even during flu season, open enrollment, or appointment rushes.



Epic + **avaamo**

Access to *EVERY* Epic integration available, including RESTful APIs

Award-winning healthcare – By the numbers –

1.5M

Healthcare appointments scheduled

200M

Unique Patient Journeys logged by our IVAs

86%

Reduction in live agent calls

98%

Successful coverage of all patient queries

uhealth

UCHealth runs a network of nationally-recognized hospitals, clinic locations and health care providers in the West. Known for its continued push to improve healthcare through innovation, UCHealth wanted to design a voice agent that could radically reimagine patient care and satisfaction. Since its implementation, nearly 5 million UCHealth patients have already interacted with Livi, with a success rate of 97%.

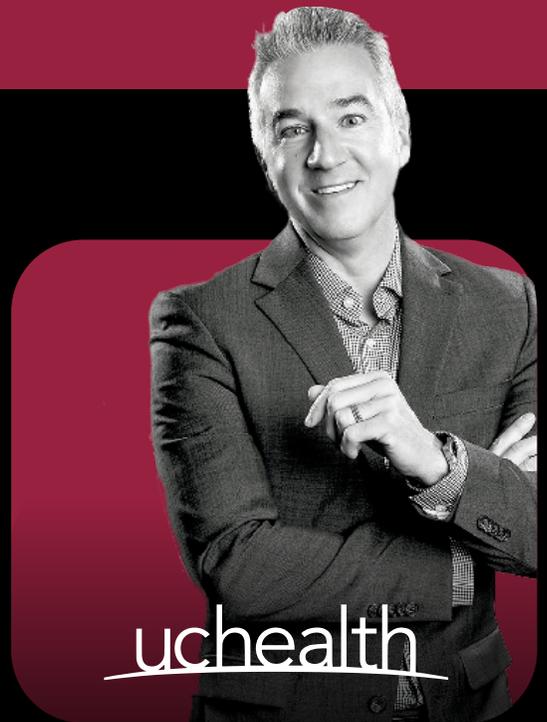


I'm Livi

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This partnership with Avaamo, and its integration into MyChart, has been a very important step in personalizing the experience for our patients.

Manny Rodriguez
Chief Marketing, Experience and
Customer Officer, UCHealth



Trusted by





5 of the 10 best hospitals in the U.S. trust Avaamo's AI

Patients logged over 150 Million unique journeys last year with our virtual healthcare assistants.

avaamo.ai

Avaamo is an advanced multimodal Agentic AI platform empowering global enterprises to automate and deliver outstanding self-service experiences. Our patented AI technology spans voice transcription, natural language understanding, generative AI, and call center automation. Avaamo supports self-service interactions across Healthcare, HR, IT, and customer service for leading global companies. Facilitating over 2 billion interactions annually in 114 languages, Avaamo seamlessly integrates with 200+ common enterprise applications. Visit avaamo.ai to witness how Avaamo is shaping the future of Agentic-enabled enterprise. Join us at the forefront of innovation!

Contact: sales@avaamo.com