Digital Care Companion
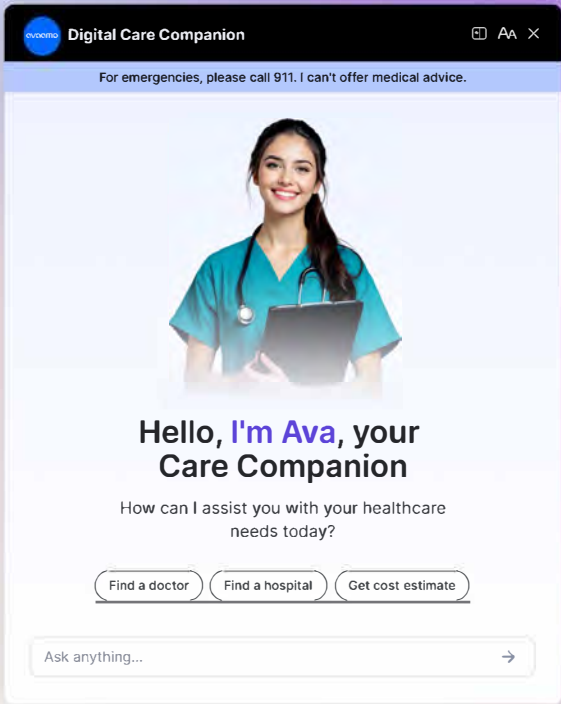
The Digital Care Companion is an AI-powered virtual assistant that helps patients wherever they are on your website.

Digital Care Companion

For emergencies, please call 911. I can't offer medical advice.

Hello, **I'm Ava**, your Care Companion

How can I assist you with your healthcare needs today?

[Find a doctor] [Find a hospital] [Get cost estimate]

Ask anything...

Website - Care Companion Skills

1. **Conversational Navigator**
   Smart conversation that understands patient journey right from start.

2. **Care Navigator**
   From specialists to primary care—guided help to match the right care.

3. **Cost Estimator**
   Estimates costs for services in various locations and insurance.

4. **Physician Search**
   Finds provider based on specialty, condition, symptoms, location, language, gender, rating, or insurance.

5. **Facility Finder**
   Finds facility based on specialty, condition, location, language, gender, or rating.

MyChart - Care Companion Skills

1. **Appointment Management**
   Provides quick access to all upcoming appointments

2. **Reminders**
   Get reminders for upcoming appointments on your phone.

3. **Conversational Search**
   Answers and assists users to find the right service in MyChart.

4. **Lab and Test Result Management**
   Retrieves the lab and test results from the patients chart.

5. **Rx Management**
   Retrieves active and past prescriptions from the patients chart.

Digital Care Companion is trained with the website data to answer general questions.

Digital Care Companion supports 45+ languages.

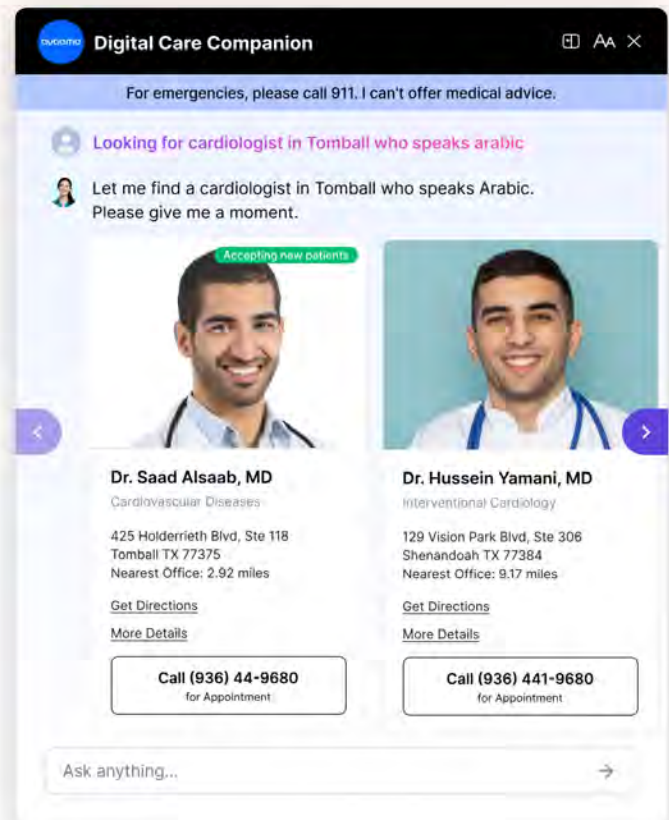**Digital Care Companion supports live agent chat transfers.**

Physician Search

The Digital Care Companion transforms **complex provider searches** into **simple, conversational moments.** Patients can now find and book the right care using natural language—**no forms, no friction.**

Capabilities

🔍 Search by specialty, condition, symptoms, location, language, gender, rating, or insurance

👤 Instantly surface key details: office hours, accepted insurance, languages spoken, contact info, and online scheduling

🫀 Match to the right care type—whether it's a nearby clinic, telehealth appointment, or specialty practice

📅 Enable on-the-spot scheduling without leaving the conversation

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avaamo **Digital Care Companion**

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Looking for cardiologist in Tomball who speaks arabic

Let me find a cardiologist in Tomball who speaks Arabic. Please give me a moment.

Accepting new patients

Dr. Saad Alsaab, MD
Cardiovascular Diseases

425 Holderrieth Blvd, Ste 118
Tomball TX 77375
Nearest Office: 2.92 miles

Get Directions

More Details

Call (936) 44-9680
for Appointment

Dr. Hussein Yamani, MD
Interventional Cardiology

129 Vision Park Blvd, Ste 306
Shenandoah TX 77384
Nearest Office: 9.17 miles

Get Directions

More Details

Call (936) 441-9680
for Appointment

Ask anything...

Facility Finder

The **Digital Care Companion** goes beyond basic search—it's a smart navigator that guides patients to the most appropriate care facility based on their symptoms, procedures, or location. Whether it's urgent care or emergency, in-person or virtual, it makes the decision easy.

Capabilities

- Automatically recommend the right care setting—Urgent Care vs. Emergency Room

- Search by condition, procedure, city, or zip code

- View detailed info: address, hours, phone, parking, services offered, and more

- Integrated with maps, SMS, and email for easy sharing and access

- Check available doctors at the facility and book appointments instantly

Digital Care Companion

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where can i do knee replacement

I can help you find a location for a knee replacement. Please give me a moment while I search for the best options.

Memorial Hermann-GoHealth Urgent Care in Bridgeland

D-201 Bridgeland Creek Parkway
20115, Cypress, TX 77433

Get Directions

More Details

Call (936) 44-9680

Memorial Hermann-GoHealth Urgent Care in Royal Oaks Centre

J Westheimer 11700
Houston, TX 77077

Get Directions

More Details

Call (346) 575-0067

Ask anything...

Cost Estimation

Digital Care Companion combines cost transparency with real-time scheduling, helping users estimate service costs across providers and insurance plans—then book appointments instantly, all in one seamless experience.
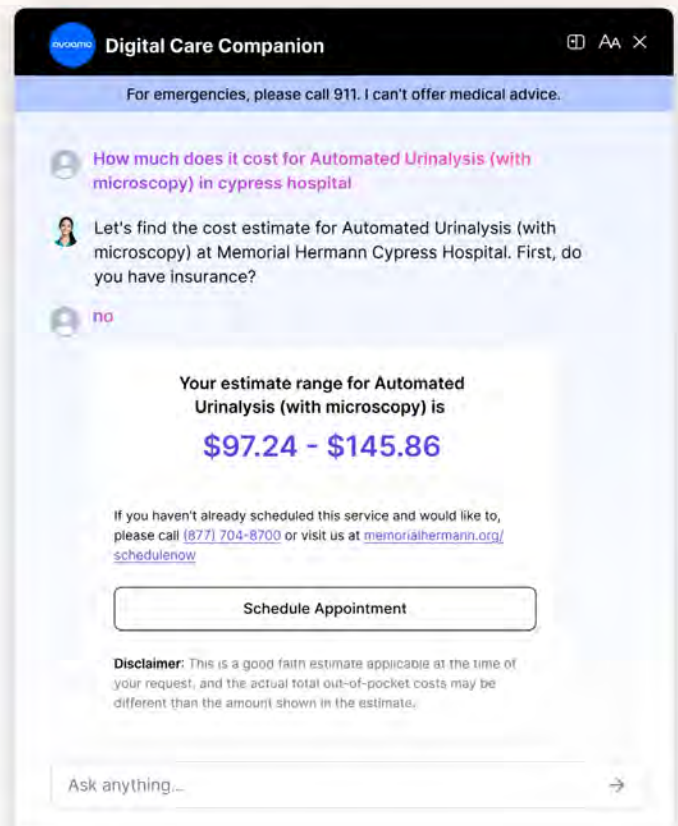
Capabilities

Know before you go. Instantly estimate the cost of services across facilities and insurance plans—so you can make informed decisions without surprise bills.

From estimate to appointment—fast. Book care in seconds with direct scheduling links once you've found the right provider and price.

Digital Care Companion   ⊞ Aa ✕

For emergencies, please call 911. I can't offer medical advice.

How much does it cost for Automated Urinalysis (with microscopy) in cypress hospital

Let's find the cost estimate for Automated Urinalysis (with microscopy) at Memorial Hermann Cypress Hospital. First, do you have insurance?

no

Your estimate range for Automated Urinalysis (with microscopy) is

$97.24 - $145.86

If you haven't already scheduled this service and would like to, please call (877) 704-8700 or visit us at memorialhermann.org/schedulenow

[**Schedule Appointment**]

Disclaimer: This is a good faith estimate applicable at the time of your request, and the actual total out-of-pocket costs may be different than the amount shown in the estimate.

Ask anything...   →

Website Knowledge

The Digital Care Companion is trained on your organization's website content—turning every page into an intelligent, conversational experience.
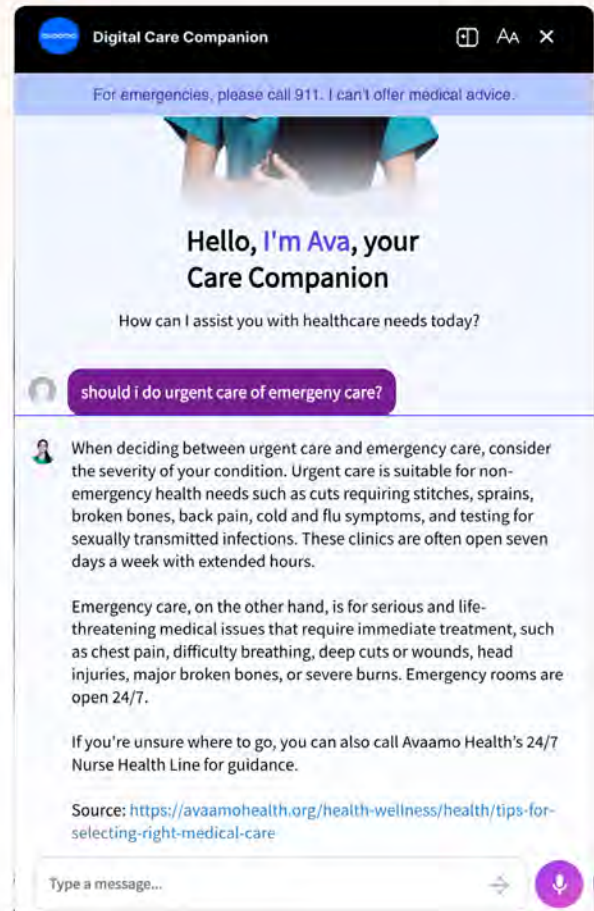
Capabilities

Personalized Answers: Pulls real-time data from Epic to surface test results, upcoming visits, medications, and more—right when the user asks.

Guided Login Flows: Directs patients to the appropriate MyChart login or feature-specific pages based on their intent (e.g., "reschedule my colonoscopy" → MyChart appointment reschedule page).

Proactive Health Nudges: Notifies users about important actions like: Annual physicals due, upcoming vaccination appointments

Digital Care Companion

For emergencies, please call 911. I can't offer medical advice.

Hello, I'm Ava, your Care Companion

How can I assist you with healthcare needs today?

should i do urgent care of emergeny care?

When deciding between urgent care and emergency care, consider the severity of your condition. Urgent care is suitable for non-emergency health needs such as cuts requiring stitches, sprains, broken bones, back pain, cold and flu symptoms, and testing for sexually transmitted infections. These clinics are often open seven days a week with extended hours.

Emergency care, on the other hand, is for serious and life-threatening medical issues that require immediate treatment, such as chest pain, difficulty breathing, deep cuts or wounds, head injuries, major broken bones, or severe burns. Emergency rooms are open 24/7.

If you're unsure where to go, you can also call Avaamo Health's 24/7 Nurse Health Line for guidance.

Source: https://avaamohealth.org/health-wellness/health/tips-for-selecting-right-medical-care

Type a message...

MyChart Companion

Most patients struggle to navigate MyChart. DCC becomes their conversational co-pilot—simplifying access, reducing confusion, and improving portal utilization.

Capabilities

Personalized Answers: Pulls real-time data from Epic to surface test results, upcoming visits, medications, and more—right when the user asks.

Guided Login Flows: Directs patients to the appropriate MyChart login or feature-specific pages based on their intent.

Proactive Health Nudges: Notifies users about important actions like: Annual physicals due, upcoming vaccination appointments

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avaamo **Digital Care Companion** Aa ✕

For emergencies, please call 911. I can't offer medical advice.

show me my upcoming appointments

avaamo **Avaamo Health**

LAB SA, MD
Family Medicine

Date: **Aug 20, 2025**

Time: **1:30PM**

Visit Type: **Lab**

Department: **Avaamo Health Clinic – Los Altos**

avaamo **Avaamo Health**

Dr. Jane Smith, MD
Family Medicine

Date: **Aug 25, 2025**

Time: **3:00PM**

Visit Type: **Doctor Consultation**

Department: **Avaamo Health – Los Altos**

Ask anything... →