avaamo.ai

AI-Driven Conversational Computing

Conversational AI platform for the enterprise

Avaamo is a deep-learning software company that specializes in conversational interfaces to solve specific, high impact problems in the enterprise. Avaamo is building fundamental AI technology across a broad area of neural networks, speech synthesis and deep learning to make conversational computing for the enterprise a reality.

Avaamo Answers™
For conversations involving your knowledge base

Avaamo Answers™ helps users initiate a dialog with millions of documents buried in multiple silos across the enterprise. Whether it's reducing support tickets in IT, answering claims inquiries in insurance, or clarifying healthcare benefits in HR, Avaamo Answers™ lets you converse with your documents and receive a context-aware answer. Avaamo Answers builds on advances in transfer learning to deliver a uniquely bidirectional, context-aware, and hyper-personalized user experience.

Dialog Experience™
For conversations interacting with your backend systems

Avaamo DX™ is a comprehensive conversational AI platform that helps enterprises build intelligent virtual agents for customers, employees, and suppliers. Avaamo delivers a conversational AI experience that executes rich, multi-turn conversations capable of handling queries in customer service, generating quotes in insurance, or answering claims inquiries in healthcare.

Conversational IVR™
For conversations integrating into your contact center

Avaamo Conversational IVR™ is an AI-powered voice platform that incorporates patent-pending advances in speech signal enhancement and natural language generation to deliver automated self-service for repetitive call types. Avaamo Conversational IVR™ works with your existing contact center technologies for a seamless and personalized customer experience.

Investors:

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AVAAMO AT A GLANCE

Interactions a day
2M+

On channels including web, mobile, SMS, WhatsApp, smart speakers, Slack and Facebook

Languages
30+

Multilingual support and automatic language detection

Enterprise skills
10k

In areas of Service Desk, Customer Service, Contact Center, and more

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